# Opening hours:

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GREENDALE PRIMARY CARE CENTRE\*

Monday – Friday: **8am – 6.30pm** Saturday – Sunday: **CLOSED** 

## Holiday closures:

We will be closed for the following bank holidays over the Christmas period:

- Christmas Day (Wednesday 25 December)
- Boxing Day (Thursday 26 December)
- New Year's Day (Wednesday 1 January)

If you require medical attention or advice while the practice is closed, you can call NH\$111. If your condition is urgent and life-threatening, call 999.

Make sure you have ordered your prescriptions ahead of time to avoid going without medication.



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## Did you know you can register for the practice online?

Simply head to <u>gp-registration.nhs.uk/Y06356/gpregistration</u> and enter your details.

It only takes 15 mins to register! All you need is the details of previous GP surgery, and your basic health and medical information.

## **Covid and Flu vaccinations**

Certain groups of people are now able to book their winter Covid-19 and flu vaccinations. You're eligible for a Covid vaccination if you:

- are aged 65 or over (including those who will be 65 by 31 March 2025)
- have certain health conditions
- are pregnant
- are a frontline health or social care worker

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live in a care home for older adults

We have a number of **flu vaccinations available for pregnant women and people under 65**. You can book your vaccinations by via the NHS App, or by calling 119. Covid jabs are only available until 20 December.

### Looking out for others

During the colder winter months, it's important to look out for vulnerable people in your community.

Older people, young children, and people with certain health conditions are more at risk from serious illness during the cold weather.

Remember to check in on family, friends, neighbours during cold snaps and ensure they have everything they need to stay warm and healthy.



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#### Are you a carer or do you have a carer?

Let the practice know so we can provide the best support for your needs.

## We're here for you, for longer...

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**Enhanced Access** appointments are available at your practice, or a nearby NHS service, outside of usual practice hours.

#### **Pension Credit and Winter Fuel Payments**

If you are over the state pension age and on low income, you may be able to apply for Pension Credit.

Pension Credit can help with housing costs such as ground rent or service charges, and allow you to apply for Winter Fuel Payments. All together these can provide up to £3,900 to help you stay warm this winter.

If you want to find out more, you can call **0800 99 1234**, contact a local advice agency, or visit <u>https://www.gov.uk/pension-credit</u>. To qualify for the Winter Fuel Payments, Pension Credit applications must be made by the **21 December**.

#### **COULD YOU BE OVER STATE PENSION AGE ENTITLED TO PENSION CREDIT? SEE IF YOU ARE ELIGIBLE NOW!** If you are over State Pension age you may ADVICE AGENCIES IN YOUR AREA be entitled to Pension WHO CAN HELP Credit, even if you **Bestwood Advice Centre St Anns Advice Centre** own your own home or Tel No: 0115 962 6519 Tel No: 0115 950 6867 have savings. https://www.bestwoodadvice.org.uk https://stannsadvice.org.uk Check your eligibility **Nottingham Law Centre Clifton Advice Centre** gov.uk/pension-credit Tel No: 0115 978 7813 Tel No: 0115 940 5551 or by calling https://www.nottinghamlawcentre.org.uk 0800 99 1234 **Nottingham CA** Tel No: 0808 278 7974 https://citizensadvicenottingham.org.uk **Meadows Advice Group** Tel No: 0115 986 0197 https://www.meadowsadvicegroup.co.uk

#### Patient Participation Group (PPG)

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We are looking forward to holding our first PPG this month. This is a chance for patients to discuss the state of the practice with staff members and managers to create a better service. If you would like to take part in future PPGs, please speak to the reception team.



#### **Health Community Hubs**

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Primary Care Centre

Our colleagues at Nottingham City East are running a number a Health Community Hubs throughout December.

These events are a great opportunity to meet new people, take part in fun activities, and find out more about the health services in your local community.

These sessions are free to join and open to everyone!

For more information, email: <u>nnicb-nn.ncepcn@nhs.net</u>

## We Want to Hear from You

Your feedback is incredibly important to us. We want to hear your thoughts on what we are doing well, what we could improve, and how likely you would be to recommend the practice to friends and family.

Fill out the form on our website homepage or ask at reception for a paper form.

